

From data to diagnosis to development

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Data: methods for collection

- What methods do we have, i.e. what is in the safety culture toolbox?
- How **reliable** are the results?
- What do we know about the **validity** of the results, e.g. how do the results compare with other outcomes?

Diagnosis

- What standards or criteria are available to compare our data with?
- How have these criteria been established?
- What do you think of *participative inquiry* (Seel) or *clinical research* (Schein)?

Development

- What measures are available to improve a safety culture?
- To what extent have these been demonstrated to work?
- To what extent are these measures holistic, i.e. take the 'whole' into account?